

April 20, 2020

AI United

Pfizer has been made aware of reports of shortages of both the oral Cortef® (hydrocortisone) tablets and injectable Solu-Cortef® (hydrocortisone sodium succinate). We would like to clarify the current situation.

Pfizer produces oral tablets of hydrocortisone under the Pfizer brand name of Cortef®, and there is currently NO SHORTAGE of Cortef® in any dose. Pfizer also produces the injectable Solu-Cortef and there is NO SHORTAGE of any doses of these either.

Greenstone is a subsidiary of Pfizer and markets the authorized generic of oral hydrocortisone tablets, made in the same manufacturing site as the brand. Greenstone is currently constrained in the quantity of tablets that the manufacturer can produce. The discontinuation of production of hydrocortisone tablets by one or more unrelated companies has increased the demand for the Greenstone medicine, adding further strain on the supply. Pfizer is working with Greenstone to increase production capability, which they hope to achieve by the end of the current year. Contrary to rumors, there are no current plans for Greenstone to stop providing hydrocortisone.

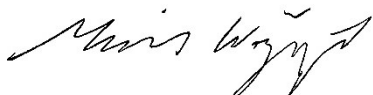
Based on volume, pharmacies typically sell much greater amounts of hydrocortisone from Greenstone and other generic companies than Pfizer brand hydrocortisone, and thus may not even be familiar with the Pfizer brand (Cortef®), resulting in pharmacies erroneously stating that there is no Pfizer brand of hydrocortisone. If this occurs, the pharmacist or the prescribing physician (not the patient) can call Pfizer support at 800-533-4535 and the Pfizer brand of hydrocortisone (Cortef®) can be ordered and shipped within 48 hours.

The price of the Pfizer brand of hydrocortisone (Cortef®) varies greatly by pharmacy, so patients are encouraged to shop around to obtain the lowest price.

Greenstone also has a support service. Patients can go to: https://www.greenstonegenerics.com/?source=bing&HBX_PK=s_about++greenstone&skwid=43700049585994259 to obtain information of where the hydrocortisone was recently shipped.

Additionally, Greenstone representatives may help identify where stock may be available and can be reached at 1-855-222-8588 Monday–Friday (8 AM–9 PM ET).

Pfizer is committed to supplying these life-saving medicines and we look forward to working with AI United to achieve this goal.



Michael P Wajnrajch, MD, MPA

Senior Medical Director

Pfizer Inc